2-1-1 of OTTAWA COUNTY CATEGORIES/SUB-CATEGORIES

CALL MODULE

BASIC NEEDS

FOOD
HOME IMPROVEMENT
HOUSING
MATERIAL GOODS
SHELTER
TEMPORARY FINANCIAL AID
TRANSPORTATION
UTILITY ASSISTANCE

CONSUMER SERVICES

CONSUMER COMPLAINTS
CONSUMER EDUCATION/PROTECTION
LICENSED/CERTIFICATION/ACCREDITATION
MONEY MANAGEMENT
RECORDS/LICENSES/PERMITS
REGULATIONS/STANDARDS

CRIMINAL JUSTICE AND LEGAL SERVICES

COURTS
CRIMINAL CORRECTIONAL SYSTEM
JUDICIAL SERVICES
LAW ENFORCEMENT
LEGAL ASSISTANCE
TAX ORGANIZATIONS AND SERVICES

EDUCATION

EDUCATIONAL PROGRAMS
EDUCATIONAL SUPPORT SERVICES
SCHOOLS
ENVIRONMENTAL QUALITY

ANIMAL SERVICES
ENVIRONMENTAL PROTECTION AND IMPROVEMENT
MUNICIPAL SERVICES/PUBLIC WORKS
PUBLIC HEALTH
PUBLIC SAFETY

HEALTH CARE

DISEASE/DISABILITY INFORMATION
HEALTH EDUCATION
HEALTH FACILITIES
HEALTH INSURANCE
HEALTH SCREENINGS/DIAGNOSTIC SERVICES
HEALTH SUPPORT SERVICES
HUMAN REPRODUCTION
MEDICAL CARE
REHABILITATION/HABILITATIVE SERVICES
SPECIALIZED TREATMENT/MEDICINE
SUBSTANCE ABUSE SERVICES

INCOME SECURITY

EMPLOYMENT
PUBLIC ASSISTANCE PROGRAMS
SOCIAL INSURANCE PROGRAMS

INDIVIDUAL/FAMILY LIFE

ADOPTION/FOSTER CARE
DAY CARE/RESPITE CARE
DEATH/BURIAL SERVICES
FAMILY SUPPORT SERVICES
HEALTH RELATED MUTUAL SUPPORT GROUPS
INDIVIDUAL/FAMILY SUPPORT SERVICES
IN-HOME ASSISTANCE
LANGUAGE INTERPRETATION/TRANSLATION
LEISURE/RECREATIONAL ACTIVITIES
MUTUAL SUPPORT GROUPS
PERSONAL ENRICHMENT
PROTECTIVE SERVICES
SOCIAL DEVELOPMENT
VOLUNTEER OPPORTUNITIES

MENTAL HEALTH CARE AND COUNSELING

COUNSELING SERVICES
CRISIS INTERVENTION
MENTAL HEALTH FACILITIES
PSYCHIATRIC SUPPORTIVE SERVICES
SUPPORTIVE THERAPIES

ORGANIZATIONAL/COMMUNITY SERVICES

ARTS AND CULTURE
COMMUNITY ECONOMIC DEVELOPMENT
COMMUNITY GROUPS
COMMUNITY SERVICES
DISASTER SERVICES
DONATIONS
HOLIDAY PROGRAMS
INFORMATION AND REFERRAL
LIBRARY/SERVICES
OCCUPATIONAL/PROFESSIONAL ASSOCIATIONS
ORGANIZATIONAL DEVELOPMENT
PUBLIC AWARENESS/EDUCATION
PUBLIC OFFICIALS/OFFICEs

TARGET POPULATIONS

ADOLESCENTS/CHILDREN
BATTERED INDIVIDUALS
DISABILITY SERVICES
MIGRANT SERVICES
OLDER ADULTS
VETERANS