

Hope College

Hockey Game Attendance

Policies & Procedures for COVID-19

Hope College welcomes the ability to safely host patrons at our athletic events during the COVID-19 pandemic. The policies and procedures detailed in this document have been developed to ensure the safety of all student athletes, coaches, game officials, the greater Holland and Hope College communities, as well as any others in attendance at the event. They are guided by direction from the Centers for Disease Control and Prevention (CDC), Michigan Department of Health and Human Services (MDHHS), Michigan Occupational Safety and Health Administration (MIOSHA), Ottawa County Department of Public Health (OCDPH), and other relevant Hope College policies and procedures.

Hope College reserves the sole and final right to refuse entry or disqualify from attendance any person that does not comply with these policies/procedures or the direction of a Hope College representative. Any person who refuses to comply or is otherwise disqualified from attendance may be refused entry to future Hope College events.

Availability of Attendance

- Only events taking place at Griff's IceHouse West are eligible for attendance under these parameters.
- Each student athlete and coach from the home team will be allowed 4 tickets for use by a single household within their own family ("family members"). Tickets may not be used by non-family members (e.g. other students, friends, etc.) and an individual's allocated tickets for any single game cannot be used by members of multiple households. For the purposes of this policy, "household" is defined by the most current [MDHHS Epidemic Order addressing gatherings](#).
- Consistent with Hope College policy for MIAA competition, a maximum of 100 family members will be present at each event.
- Consistent with Hope College policy for MIAA competition, no admittance will be available to the guests of the visiting team, the general public, Hope College employees, or anyone that is not an immediate family member of a Hope College player or coach participating in the event.
- Prior to each home game, the Hope College Hockey Program will provide the Hope Hockey Team Liaison (Tricia Cranmer) with the name of each student athlete/coach and their designated family members for that game, with the entire list of family members for that game not to exceed 100 persons. Only those family members listed for that game will be admitted.
- All admittance will be free of charge.

Game Day Procedures

- Doors will open for designated family members no more than 30 minutes prior to game time.
- Hope College will ensure that all notices and signage required by [MIOSHA Emergency Rules](#) are properly posted.
- All family members will enter and exit through the main entrance on the west side of Griff's IceHouse West.
- Upon entering the building, family members will immediately proceed up the stairs to the Hope Hockey tables located in the Mezzanine. Each person will be verified against the names of eligible family attendees provided for that event. Proof of identification may be required.
- Hand sanitizer will be provided at the Hope Hockey tables and at each entry door to the rink. All attendees are asked to sanitize their hands upon entry as well as throughout the event.
- Each family member will be given sanitizing wipe packets and are expected to clean their seat before and after the game. Upon use, the wipes will immediately be placed in trash containers located in the rink area.
- Groups of 4 seats will be marked throughout the bleachers of the arena. Unmarked seats cannot be used. Each group of 4 seats will be appropriately spaced and each family group must sit together.
- Family groups associated with different players/coaches must not join or combine, even if designated seats are available within a single group or if they are part of the same household.
- Family members will occupy only the fixed seating of the rink's bleachers.
- With the exception of restroom use, family members must remain at their seats throughout their time in the arena. Standing in front of their seat is allowed if it does not interfere with the experience of another attendee. Standing on or otherwise viewing from the rink's upper entry area is not permitted.
- At no time while in the building are family members to be closer than 6 feet to any student athlete, coach, or game staff.
- Good sportsmanship and respect toward all student athletes, coaches, game officials, and others in attendance is always expected. However, the minimal attendance parameters of this policy means that verbal comments will transmit farther and be more easily heard by others in the arena. All in attendance will keep any non-supportive comments at a level that cannot be heard by anyone outside their own family group.
- During the event, compliance with this policy will be actively and continually monitored by at least one named designate from Hope College.

Food and Drink

- No food or drink is permitted in the rink, including items brought from outside. Concessions will not be available.

Face Coverings

- A properly worn face mask consisting of tightly woven cloth or other multilayer absorbent material that closely covers an individual's mouth and nose must be utilized by all individuals at all times while in the building. With the exception of the medical intolerance situation detailed below, face shields may be worn in addition to, but not as a substitute for, a face mask.
- In the event a family member indicates they cannot medically tolerate a face mask, a properly worn face shield completely covering the eyes, nose, and mouth may be utilized.
- Under no circumstance will any individual in attendance be present without either a face mask or a face shield that completely meets these requirements.
- While Hope College will not question the ability of an individual to tolerate a face mask, Hope College reserves the sole right to determine whether a particular face mask or face shield is being worn properly or meets the necessary requirements for attendance.

Post-Event

- All players and coaches will immediately exit to the locker room hallway at the conclusion of the game.
- At the conclusion of the game, family members will wipe down all seats that were used and dispose of used wipes in a trash container.
- After the game has finished, family members will not interact with student athletes, coaches, game staff or others in attendance and will immediately leave the building via the main entrance on the west side of the Griff's IceHouse West.