

Hope College

VandePoel-Herringa Stadium Athletic Event Attendance

Policies & Procedures for COVID-19

Hope College welcomes the ability to safely host patrons at our athletic events during the COVID-19 pandemic. The policies and procedures detailed in this document have been developed to ensure the safety of all student-athletes, coaches, game officials, the greater Holland and Hope College communities, as well as any others in attendance at the event. They are guided by direction from the Centers for Disease Control and Prevention (CDC), Michigan Department of Health and Human Services (MDHHS), Michigan Occupational Safety and Health Administration (MIOSHA), Ottawa County Department of Public Health (OCDPH), and other relevant Hope College policies and procedures.

Hope College reserves the sole and final right to refuse entry or disqualify from attendance any person that does not comply with these policies/procedures or the direction of a Hope College representative. Any person who refuses to comply or is otherwise disqualified from attendance may be refused entry to future Hope College events.

Availability of Attendance

- Only official Hope College intercollegiate tennis competitions taking place outdoors at the VandePoel-Herringa Stadium Courts are eligible for attendance under these parameters. If matches are moved indoors to the DeWitt Tennis Center, no spectators will be permitted.
- Each student-athlete and coach from the home team will be allowed 4 tickets for use by a single household within their own family (“family members”).
- Each student-athlete and coach from the visiting team will be allowed 2 tickets for use by a single household within their own family (“family members”).
- Tickets may not be used by non-family members (e.g. other students, friends, etc.) and an individual’s allocated tickets for any single game cannot be used by members of multiple households. For the purposes of this policy, “household” is defined by the [most current MDHHS Epidemic Order addressing gatherings](#).
- The maximum number of attendees for each event will be 100.
- No admittance will be available to the general public or Hope College employees.
- No student tickets will be available.
- 24 hours prior to each day’s matches, the teams will provide the Hope College Ticket Office with the name of each student-athlete/coach and their designated family members for that day. Only those family members listed for that day will be admitted.
- All admittance will be free of charge.

Match Day Procedures

- The stadium will open for designated attendees 30 minutes prior to the start of matches.
- Hope College will ensure that all notices and signage required by [MIOSHA Emergency Rules](#) are properly posted.
- Upon arriving at the courts, all attendees will stop at the ticket table. Each person will be verified against the names of eligible family attendees provided for that event. Proof of identification may be required.
- Hand sanitizer will be provided at the ticket table. All attendees are asked to sanitize their hands upon entry as well as throughout the event.
- Groups of seats will be marked on the spine above the courts. Unmarked seats cannot be used. Each group of seats will be appropriately spaced and each family group must sit together.
- Family groups associated with different players/coaches must not join or combine, even if designated seats are available within a single group or if they are part of the same household.
- Family members will occupy only the fixed seating on the spine above the courts. Attendees may not stand on the ramps, against any other fences, or along the rails.
- Pets are not allowed in the stadium.
- With the exception of restroom use, family members must remain at their seats throughout their time at the contest. Standing in front of their seat is allowed as long as it does not interfere with the experience of another attendee.
- In the event that a player is participating in multiple matches, in between matches the family members of that player will be in marked seats at all times.
- At no time while in the stadium are family members to be closer than 6 feet to any student-athlete, coach, game staff, or other family group.
- If matches are moved indoors to the DeWitt Tennis Center (whether in advance or mid-match), no spectators will be permitted inside.
- Good sportsmanship and respect toward all student-athletes, coaches, game officials, and others in attendance is always expected. However, the minimal attendance parameters of this policy means that verbal comments will transmit farther and be more easily heard by others in the arena. All in attendance will keep any non-supportive comments at a level that cannot be heard by anyone outside their own family group.
- During the event, compliance with this policy will be actively and continually monitored by named athletic administrators and/or designates from Hope College.

Food and Drink

- No food or drink is permitted in the arena, including items brought from outside. Concessions will not be available.

Face Coverings

- A properly worn face mask consisting of tightly woven cloth or other multilayer absorbent material that closely covers an individual's mouth and nose must be utilized by all

individuals at all times while in the building. With the exception of the medical intolerance situation detailed below, face shields may be worn in addition to, but not as a substitute for, a face mask.

- In the event a family member indicates they cannot medically tolerate a face mask, a properly worn face shield completely covering the eyes, nose, and mouth may be utilized.
- Under no circumstance will any individual in attendance be present without either a face mask or a face shield that completely meets these requirements.
- While Hope College will not question the ability of an individual to tolerate a face mask, Hope College reserves the sole right to determine whether a particular face mask or face shield is being worn properly or meets the necessary requirements for attendance.

Post-Event

- After their player's matches are completed for the day, family members will not interact with student-athletes, coaches, game staff or others in attendance and will immediately leave the stadium.
- All players and coaches will remain on the courts until all attendees have left the facility. To avoid contact with attendees, players and coaches will not be closer than 6' to any fence.

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