

# Hope College

## Van Andel Stadium Athletic Event Attendance

### Policies & Procedures for COVID-19

Hope College welcomes the ability to safely host patrons at our athletic events during the COVID-19 pandemic. The policies and procedures detailed in this document have been developed to ensure the safety of all student athletes, coaches, game officials, the greater Holland and Hope College communities, as well as any others in attendance at the event. They are guided by direction from the Centers for Disease Control and Prevention (CDC), Michigan Department of Health and Human Services (MDHHS), Michigan Occupational Safety and Health Administration (MIOSHA), Ottawa County Department of Public Health (OCDPH), and other relevant Hope College policies and procedures.

***Hope College reserves the sole and final right to refuse entry or disqualify from attendance any person that does not comply with these policies/procedures or the direction of a Hope College representative. Any person who refuses to comply or is otherwise disqualified from attendance may be refused entry to future Hope College events.***

#### Availability of Attendance

- Only official Hope College soccer and lacrosse competitions taking place at Van Andel Stadium are eligible for attendance under these parameters.
- Each student athlete and coach from the home team will be allowed 4 tickets for use by a single household within their own family (“family members”).
- Each student athlete and coach from the visiting team will be allowed 2 tickets for use by a single household within their own family (“family members”).
- Tickets may not be used by non-family members (e.g. other students, friends, etc.) and an individual’s allocated tickets for any single game cannot be used by members of multiple households. For the purposes of this policy, “household” is defined by the [most current MDHHS Epidemic Order addressing gatherings](#).
- At the discretion of the athletic administration, up to 100 tickets for Hope students may be available for each event.
- The maximum number of attendees (family members + students) for each event will be 250.
- No admittance will be available to the general public, or Hope College employees.
- 24 hours prior to each game, the teams will provide the Hope College Ticket Office with the name of each student athlete/coach and their designated family members for that day. Only those family members listed for that day will be admitted.
- Current Hope students will use an online form to express interest in attending. When demand exceeds the number of tickets available, the athletic administration will determine who is included for each event.

- Prior to each game, the Hope College Ticket Office will receive the names of students that have been approved for attendance that day. Only those students listed for that day will be admitted.
- All admittance will be free of charge.

### Game Day Procedures

- The stadium will open for designated attendees 30 minutes prior to game time.
- Hope College will ensure that all notices and signage required by [MIOSHA Emergency Rules](#) are properly posted.
- All attendees will enter and exit through the stadium's main ticket entrance located in the southwest corner of the facility.
- Upon arriving at the stadium all attendees will stop at the ticket booth at the southwest entrance. Each person will be verified against the names of eligible attendees provided for that event. Proof of identification may be required.
- Hand sanitizer will be provided at the ticket booth and throughout the stadium. All attendees are asked to sanitize their hands upon entry as well as throughout the event.
- Each attendee will be given sanitizing wipe packets and are expected to clean their seat before and after the game. Upon use, the wipes will immediately be placed in trash containers located inside the stadium.
- Available seating will be marked throughout the stadium. Unmarked seats cannot be used.
- For the families of players and coaches, seats will be in groups of 4. No seat from any group will be closer than 6 feet to any seat from another group. Each family group must sit together.
- Family member groups associated with different players/coaches will not join or combine, even if designated seats are available within a single group or if they are part of the same household.
- For students, seats will be individual and spaced no less than 6 feet apart. Under no circumstances may students sit together.
- Student seating will be in a separate part of the stadium from family seating. The two groups will be separated as much as reasonably possible.
- In the event that a student authorized for attendance is a member of a family that is attending the same event, the student may not sit with the family.
- Those in attendance will occupy only the fixed seating of the stadium. Attendees may not stand on the ramps, against the fences, or along the rails.
- Pets are not allowed in the stadium.
- With the exception of restroom use, those in attendance will remain at their seats throughout their time at the stadium. Standing in front of their seat is allowed as long as it does not interfere with the experience of another attendee.
- At no time while in the stadium are those in attendance able to be closer than 6 feet to any student athlete, coach, event staff, or other family group.
- Good sportsmanship and respect toward all student athletes, coaches, event officials, and others in attendance is always expected. However, the minimal attendance parameters of this policy means that verbal comments will transmit farther and be more

easily heard by others in the stadium. All in attendance will keep any non-supportive comments at a level that cannot be heard by anyone outside their own family group.

- During the event, compliance with this policy will be actively and continually monitored by named athletic administrators and/or designates from Hope College.

### Food and Drink

- No food or drink is permitted in the stadium, including items brought from outside. Concessions will not be available.

### Face Coverings

- A properly worn face mask consisting of tightly woven cloth or other multilayer absorbent material that closely covers an individual's mouth and nose must be utilized by all individuals at all times while in the stadium. With the exception of the medical intolerance situation detailed below, face shields may be worn in addition to, but not as a substitute for, a face mask.
- In the event a family member indicates they cannot medically tolerate a face mask, a properly worn face shield completely covering the eyes, nose, and mouth may be utilized.
- Only students with a fully approved accommodation request from Hope College Disability and Accessibility Resources (DAR) will be permitted to wear a face shield instead of a mask. The face shield must completely cover the eyes, nose, and mouth.
- Under no circumstance will any individual in attendance be present without either a face mask or a face shield that completely meets these requirements.
- While Hope College will not question the ability of an individual to tolerate a face mask, Hope College reserves the sole right to determine whether a particular face mask or face shield is being worn properly or meets the necessary requirements for attendance.

### Post-Event

- All players and coaches will immediately exit to the locker room tunnel at the conclusion of the game.
- At the conclusion of the game, each attendee will wipe down all seats that were used and dispose of used wipes in a trash container.
- After the game has finished, attendees will not interact with student athletes, coaches, event staff or others in attendance and will immediately leave the stadium via the southwest entrance.

*Last modified 03/25/2021*