

Hope College  
Wolters Stadium Athletic Event Attendance  
Policies & Procedures for COVID-19

Hope College welcomes the ability to safely host patrons at our athletic events during the COVID-19 pandemic. The policies and procedures detailed in this document have been developed to ensure the safety of all student athletes, coaches, game officials, the greater Holland and Hope College communities, as well as any others in attendance at the event. They are guided by direction from the Centers for Disease Control and Prevention (CDC), Michigan Department of Health and Human Services (MDHHS), Michigan Occupational Safety and Health Administration (MIOSHA), Ottawa County Department of Public Health (OCDPH), and other relevant Hope College policies and procedures.

***Hope College reserves the sole and final right to refuse entry or disqualify from attendance any person that does not comply with these policies/procedures or the direction of a Hope College representative. Any person who refuses to comply or is otherwise disqualified from attendance may be refused entry to future Hope College events.***

Availability of Attendance

- Only official Hope College softball competitions taking place at Wolters Softball Stadium are eligible for attendance under these parameters.
- Each student athlete and coach from the home team will be allowed 4 tickets for use by a single household within their own family (“family members”).
- Each student athlete and coach from the visiting team will be allowed 2 tickets for use by a single household within their own family (“family members”).
- Tickets may not be used by non-family members (e.g. other students, friends, etc.) and an individual’s allocated tickets for any single game cannot be used by members of multiple households. For the purposes of this policy, “household” is defined by the [most current MDHHS Epidemic Order addressing gatherings](#).
- At the discretion of the athletic administration, up to 50 tickets for Hope students may be available for each event.
- The maximum number of attendees (family members + students) for each event will be 175.
- No admittance will be available to the general public or Hope College employees.
- 24 hours prior to each game, the teams will provide the Hope College Ticket Office with the name of each student athlete/coach and their designated family members for that day. Only those family members listed for that day will be admitted.
- Current Hope students will use an online form to express interest in attending. When demand exceeds the number of tickets available, the athletic administration will determine who is included for each event.

- Prior to each game, the Hope College Ticket Office will receive the names of students that have been approved for attendance at that game. Only those students listed for that game will be admitted.
- All admittance will be free of charge.

### Game Day Procedures

- The stadium will open for designated attendees 30 minutes prior to game time.
- Hope College will ensure that all notices and signage required by [MIOSHA Emergency Rules](#) are properly posted.
- All attendees will enter and exit through the stadium's main entrance located in the south side of the facility.
- Upon arriving at the stadium all attendees will stop at the ticket table at the south entrance. Each person will be verified against the names of eligible attendees provided for that event. Proof of identification may be required.
- Hand sanitizer will be provided at the ticket table and throughout the stadium. All attendees are asked to sanitize their hands upon entry as well as throughout the event.
- Each attendee will be given sanitizing wipe packets and are expected to clean any seats that are used both before and after the game. Upon use, the wipes will immediately be placed in trash containers located around the stadium.
- Available seating will be marked throughout the stadium. Unmarked seats cannot be used.
- For the families of players and coaches, fixed seats will be marked in groups of 2 and 4. No seat from any group will be closer than 6 feet to any seat from another group. Each family group must sit together.
- Family seating pods will also be marked along the outfield fence. Families are required to bring their own chairs and must sit within the designated painted areas.
- Family member groups associated with different players/coaches will not join or combine, even if designated seats are available within a single group or if they are part of the same household.
- For student attendees, individual seating spaces will be marked on the grass hill under the scoreboard. Under no circumstances may students sit together.
- Those in attendance will occupy only the fixed seating of the stadium and the marked seating along the outfield fence. Attendees may not stand on the ramps, against any other fences, or along the rails.
- Pets are not allowed in the stadium.
- With the exception of restroom use, those in attendance will remain at their seats throughout their time at the stadium. Standing in front of their seat is allowed as long as it does not interfere with the experience of another attendee.
- At no time while in the stadium are those in attendance able to be closer than 6 feet to any student athlete, coach, game staff, or other family group.
- Good sportsmanship and respect toward all student athletes, coaches, game officials, and others in attendance is always expected. However, the minimal attendance parameters of this policy means that verbal comments will transmit farther and be more

easily heard by others in the stadium. All in attendance will keep any non-supportive comments at a level that cannot be heard by anyone outside their own family group.

- During the event, compliance with this policy will be actively and continually monitored by named athletic administrators and/or designates from Hope College.

#### Food and Drink

- No food or drink is permitted in the stadium, including items brought from outside. Concessions will not be available.

#### Face Coverings

- A properly worn face mask consisting of tightly woven cloth or other multilayer absorbent material that closely covers an individual's mouth and nose must be utilized by all individuals at all times while in the stadium. With the exception of the medical intolerance situation detailed below, face shields may be worn in addition to, but not as a substitute for, a face mask.
- In the event a family member indicates they cannot medically tolerate a face mask, a properly worn face shield completely covering the eyes, nose, and mouth may be utilized.
- Under no circumstance will any individual in attendance be present without either a face mask or a face shield that completely meets these requirements.
- While Hope College will not question the ability of an individual to tolerate a face mask, Hope College reserves the sole right to determine whether a particular face mask or face shield is being worn properly or meets the necessary requirements for attendance.

#### Post-Event

- At the conclusion of the game, each attendee will wipe down any seats that were used and dispose of used wipes in a trash container.
- After the game has finished, attendees will not interact with student athletes, coaches, game staff or others in attendance and will immediately leave the stadium via the same south entrance they entered through.
- All players and coaches will remain on the field or in the dugout until all attendees have left the facility. To avoid contact with attendees, players and coaches will not be closer than 6' to any fence.

*Last modified 03/25/2021*