

Hope College 2017 Ten-Year Graduate Survey

Employment Breakdown

	Employed	In Graduate or Professional School	Both Employed and in Grad/Prof School	Neither Employed nor Grad/Prof and seeking	Neither and not seeking	Voluntary Services	Total
2016	191 79.6%	3 1.3%	26 10.8%	1 0.4%	17 7.1%	2 0.8%	240
2017	251 78.2%	6 1.9%	25 7.8%	4 1.2%	32 10.0%	3 0.9%	321

	Total Employed	Total Grad/Prof	Neither	Voluntary Services
2016	80.8%	12.1%	7.5%	0.8%
2017	80.1%	9.7%	11.2%	0.9%

Unemployment rate*

2016	0.5%
2017	1.4%

* Neither employed nor in graduate school and not seeking employment

2017 Graduates Full-time/Part-Time Breakdown

Status	Full-Time	Part Time	No Report
Employed	213	33	5
Graduate/Professo	5	1	0

Both Employed & Grad School Graduate/Professional School

Employed	Full-time	Part-Time	No Report
Full-Time	9	11	1
Part-Time	4	0	0

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Geography Top Cities of Residence

City	Count	Percent
Holland	25	7.79%
Chicago	13	4.05%
Grand Rapids	21	6.54%
Ann Arbor	9	2.80%
Hudsonville	8	2.49%
Zeeland	7	2.18%
Lansing	6	1.87%
Hamilton	5	1.56%
Wyoming	5	1.56%

State of Residence 2017

State	Count	Percent
MI	149	46.4%
IL	38	11.8%
other	13	4.0%
IN	10	3.1%
CA	8	2.5%
CO	8	2.5%
OH	8	2.5%
NY	7	2.2%
MN	6	1.9%
TX	6	1.9%
AZ	5	1.6%
FL	5	1.6%
NC	5	1.6%
VA	5	1.6%
AK	4	1.2%
MD	4	1.2%
PA	4	1.2%

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WI	4	1.2%
DC	3	0.9%
MA	3	0.9%
NJ	3	0.9%
TN	3	0.9%
KS	2	0.6%
ME	2	0.6%
MS	2	0.6%
MT	2	0.6%
WA	2	0.6%
CT	1	0.3%
GA	1	0.3%
KY	1	0.3%
LA	1	0.3%
NE	1	0.3%
NV	1	0.3%
OK	1	0.3%
OR	1	0.3%
SC	1	0.3%
UT	1	0.3%

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Employment by Region					Top Employers		
		2016			2017		
Western Michigan	79	36.9%	93	34.3%	Employer Name	2017	
Detroit/Ann Arbor	7	3.3%	16	5.9%	Hope College	6	
Other Michigan	15	7.0%	14	5.2%	Metro Health Hospital University of Michigan	5	
Chicagoland	19	8.9%	33	12.2%	Spectrum Health	5	
Other Midwest	24	11.2%	29	10.7%	University of Michigan	5	
Eastern United States	21	9.8%	26	9.6%	Zeeland Public Schools	5	
Southern United States	10	4.7%	18	6.6%	Self employed	4	
Western United States	19	8.9%	24	8.9%	State of Michigan	3	
International	8	3.7%	7	2.6%	Abbe Reformed Church	2	
Other	12	5.6%	11	4.1%	Anchorage School District	2	
					Grand Rapids Public Schools	2	
					Holland Hospital	2	
					Niles Community Schools	2	
					3M	1	
					Allegan Public Schools	1	
					Alliance Beverage	1	
					Allion County	1	
					Ann Arbor Public Schools	1	
					Antone, Casagrande & Adwers, PC	1	
					Arvinas, Inc.	1	
					AUM (RealPage)	1	
					Autism Spectrum Instructional Resources; U	1	
					Auto-Owners Insurance	1	
					Axalta Coating Systems	1	
					Banner Thunderbird medical center	1	
					Batavia Park district	1	
					Baxter Healthcare	1	
					Bellarmino University	1	
					Caledonia Community Schools	1	
					Care Resources	1	
					CareerBuilder	1	
					Centra Health Nurse-Family Partnership	1	
					Central DuPage Hospital	1	
					Chicago Public Schools	1	
					Christ House	1	
					Community care givers/Wayland Union Schc	1	
					Creative Goods Merchandise	1	
					Darwill	1	
					Dave Thomas Foundation for Adoption	1	
					Dearborn Public Schools	1	
					Deloitte	1	
					DeWitt Public Schools	1	
					District of Columbia public schools	1	
					Dowagiac Union Schools	1	
					EG Workforce Solutions	1	

Reported Salary					
		2016			2017
under \$40,000	41	18.9%	38	14.3%	
\$40,000 - 49,999	27	12.4%	44	16.5%	
\$50,000 - 59,999	34	15.7%	45	16.9%	
\$60,000 - 69,999	20	9.2%	33	12.4%	
\$70,000 - 79,999	14	6.5%	20	7.5%	
\$80,000 - 89,999	15	6.9%	20	7.5%	
\$90,000 - 99,999	3	1.4%	10	3.8%	
\$100,000 - 124,999	17	7.8%	18	6.8%	
\$125,000 - 149,999	3	1.4%	4	1.5%	
\$150,000 and over	13	6.0%	16	6.0%	
Prefer not to say or no answer	30	13.8%	18	6.8%	

Full and Part Time Employment					
		2016			2017
Full Time	181	83.4%	234	86.3%	
Part Time	36	16.6%	37	13.7%	

Job Satisfaction					
		2016			2017
Very dissatisfied	1	0.5%	2	0.7%	
Dissatisfied	10	4.6%	7	2.6%	
Neither satisfied nor dissatisfied	18	8.3%	21	7.7%	
Satisfied	111	51.2%	140	51.7%	
Very satisfied	77	35.5%	101	37.3%	

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Job is Study Related

	2016			2016		
	Yes	No	Percent	Yes	No	
Full-Time	123	58	68.0%	167	67	
Part-Time	27	9	75.0%	27	10	
Total	150	67	69.1%	194	77	

Employers Since Graduation

Compared to that Envisioned at Graduation

	No Response	Fewer	Same	More	Total
0	0	0	1	0	1
1	0	0	36	9	45
2	0	0	80	9	89
3	1	6	66	1	74
4	0	17	29	1	47
5+	1	33	28	2	64
Total	2	56	240	22	320

When you graduated from Hope College, in what area(s) did you envision working ten years later?

	Total	Currently in	Not Current in	% Currently in
Art	16	12	4	75.0%
Business	59	53	6	89.8%
Communication	30	24	6	80.0%
Education	113	84	29	74.3%
Engineering	11	9	2	81.8%
Government	26	18	8	69.2%
Health professions	75	67	8	89.3%
Humanities	37	26	11	70.3%
Information Technology	9	8	1	88.9%
Law	11	9	2	81.8%
Ministry/Seminary	23	19	4	82.6%
Natural/Physical Science	20	18	2	90.0%
Mathematical Science	6	5	1	83.3%
Social Science	28	24	4	85.7%
Non-profit	66	56	10	84.8%
Other	26	20	6	76.9%
Total	320	249	71	77.8%

Which factors helped secure employment

	2017 Count	Percent
Hope related leadership experiences	111	41.0%
Non-Hope related leadership experiences	52	19.2%
My Hope Degree	148	54.6%
Grade Point Average	100	36.9%
Internship Experience	90	33.2%

Emergency Care Specialists	1
Emmanuel Hospice	1
Epsilon	1
Ernst & Young LLP	1
Escoles Arrels	1
ESI Financial	1
Essentia Health	1
Eurest Dining	1
Fairfax County Public Schools, Title I	1
Family Innovations, Inc.	1
Florida Fish and Wildlife Conservation Comr	1
Fredericktown Elementary	1
General DYNamics LaND sYSTEMS	1
Genesee ISD, ESOL Program	1
Getman Corporation	1
Getz Healthcare	1
Glacier Community Health Center	1
Google Inc.	1
Granger	1
GREAT LAKES CENTER FOR AUTISM TRI	1
Hamilton Community Schools	1
Hansen-Dyke Automotive	1
Haworth, Inc.	1
Hawthorn District 73	1
Helena Public Schools	1
Holland High School	1
Honigmn Miller Schwartz and Cohn	1
IMG College	1
IMMIGRATION LEGAL SERVICES	1
Innotec Corp.	1
Jackson Therapy Partners	1
Jefferson County Public Schools	1
Jennifer Blair-Bianco	1
John D. Tallman, PLC	1
JR Automation	1
Keller Williams Emerald Coast	1
Kellogsville Public Schools	1
Kenai Peninsula Borough School District	1
Kennebec Estuary Land Trust	1
Kentwood Public Schools	1
Kimball Midwest	1
Kimberly Bartz PLLC	1
Kingsway Regional School District	1
Kroger	1
LaFleur Marketing	1
Lake Superior State University	1

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Job Search Skills	61	22.5%
Networking Connections	96	35.4%
Communication Skills	136	50.2%
Off-Campus Study	38	14.0%
Research Experience	52	19.2%
Academic Major/Minor	152	56.1%
Work Experience	138	50.9%
Other	34	12.5%

Years at Current Employer		
2017	Count	Percent
<1	37	13.8%
1-2	53	19.8%
3-4	54	20.1%
5-6	42	15.7%
7-8	27	10.1%
9-10	44	16.4%
11+	11	4.1%

Lakeland Medical Center	1
Lawndale Christian Health Center	1
Lee Health	1
Levine children's hospital	1
Libertyville High School - District 128	1
Lincoln-Way High School District 210	1
Livongo health	1
Louis Stokes Cleveland VA Medical Center	1
M.C. Smith & Associates	1
Maggie Daley Park/MB Real Estate	1
Magna	1
Maine Township District 207	1
Marshall Elementary School	1
MB Real Estate	1
Medimpact Healthcare Systems Inc.	1
Mercantile Bank of Michigan	1
Merrill Lynch	1
Michigan Medicine	1
MiMedx	1
Mississippi State University	1
Montgomery County Child Welfare Services	1
Orthopaedic Associates of Michigan	1
Ottawa Area Intermediate School District	1
Parkview Hospital	1
Penn Harris Madison School Corporation	1
Perrigo	1
Pine Rest	1
Plainwell Community Schools	1
Planned Parenthood of the Great Northwest	1
Poll Farms Inc	1
RBC Ministries d/b/a Our Daily Bread Ministr	1
Realogy	1
Recover Health	1
Regis University	1
Remembrance Church	1
Reverence home health and hospice	1
Reynolds and Reynolds	1
Rush University Medical Center	1
Safe Balance	1
Safeway	1
Schenk Boncher & Rypma	1
SCL	1
Shelby County School District	1
Shell Oil Company	1
Sherwin William	1
Shooks Farms Co LLC	1

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Smith & Nephew	1
Southern York County SD	1
Spanaway Elementary School	1
St. Paul's Episcopal Church	1
St. Tammany Parish School Boards	1
Stantec	1
Steelcase	1
Steppenwolf Theatre Company	1
Sterling Library	1
Tashkent International School	1
Teach For America	1
TechMahindra	1
Tesla	1
The Family Center	1
The Family Institute at Northwestern Univers	1
The Salvation Army	1
The Washoe County Sherriff's Office: Forens	1
Therapeutics, Inc.	1
Thompson	1
TOLEDO CHRISTIAN SCHOOL	1
Trinity Reformed Church	1
Tyson Foods	1
U.S. Dept. of State, Embassy	1
UF Health Jacksonville	1
United States Air Force	1
University of Arizona School of Natural Resc	1
University of Colorado Boulder	1
University of Minnesota	1
University of Minnesota - Movement Disorde	1
University of Pittsburgh Medical Center	1
UPMC Presbyterian Hospital	1
UPS	1
US Signal	1
VA Palo Alto Health Care System	1
VIPKID	1
Weichert realtors Platinum group	1
Wheaton college	1
Whirlpool	1
William Peace University	1
Wolverine Mutual Insurance Company	1
Worcester Polytechnic Institute	1
Xicon Solutions, LLC	1
Young life	1

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Graduate Schools	
Institution	2017
Grand Valley State University	13
Michigan State University	13
University of Michigan	12
Western Michigan University	9
Wayne State University	8
Western Theological Seminary	6
Central Michigan University	3
Loyola University Chicago	3
Marygrove College	3
Cornerstone University	2
Montana State University	2
Northeastern University	2
Northwestern University	2
Regis University	2
Spring Arbor University	2
University of Illinois at Chicago	2
University of North Carolina at Chapel Hill	2
University of Notre Dame	2
Vanderbilt University	2
Walden University	2
American College of Education	1
AMERICAN UNIVERSITY IN WASHINGTON	1
Ann Arbor Institute of Massage Therapy	1
Aquinas College	1
Aurora University	1
Bethel University	1
Boise State	1
Brandman University	1
Cairn University	1
Chatham University	1
Colorado State University	1
Columbia University School of Social Work	1
Concordia University, St. Paul	1
Creighton University	1
CSUDH	1
Detroit Dental School	1
Devry	1
East Carolina University	1

School Location	
2017	
Chicagoland	13 7%
Detroit/Ann Arbor	28 16%
Eastern United States	18 10%
International	5 3%
Other	12 7%
Other Michigan	16 9%
Other Midwest	23 13%
Southern United States	12 7%
West Michigan	33 18%
Western United States	19 11%

	What choice Grad School Attended			
	Top 1	Top 2	Top 3	Top 4
2016	128 87.7%	139 95.2%	143 97.9%	143 97.9%
2017	155 86.1%	173 96.1%	178 98.9%	180 100.0%

Completed a Graduate Degree?

Yes	145	45.2%
No	107	33.3%
No Response	69	21.5%

Are/were in Grad School?

	Full-Time	Part-Time	Total
Arts	3 2.5%	2 2.9%	5 2.7%
Business	8 6.8%	6 8.6%	14 7.4%
Communication	0 0.0%	2 2.9%	2 1.1%
Education	18 15.3%	34 48.6%	52 27.7%
Engineering	3 2.5%	1 1.4%	4 2.1%
Government	3 2.5%	1 1.4%	4 2.1%
Health professions	29 24.6%	6 8.6%	35 18.6%
Humanities	4 3.4%	2 2.9%	6 3.2%
Information Technology	1 0.8%	0 0.0%	1 0.5%
Law	5 4.2%	1 1.4%	6 3.2%

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Friends University	1	Mathematical Sciences	3	2.5%	0	0.0%	3	1.6%
George Washington University	1	Ministry/Seminary	6	5.1%	3	4.3%	9	4.8%
Georgetown University	1	Natural/Physical Sciences	9	7.6%	1	1.4%	10	5.3%
Gordon Conwell Theological Seminary	1	Social Sciences	16	13.6%	1	1.4%	17	9.0%
Grand Canyon University	1	Other	10	8.5%	10	14.3%	20	10.6%
GSPIA/University of Pittsburgh	1							
Hollins University	1							
International Christian University	1							

Was/Is Expected Graduation Year from Grad School?

Kent State University	1	2008	10
Lake Erie College of Osteopathic Medicine	1	2009	12
Madonna University	1	2010	16
Miami University of Ohio	1	2011	23
Midwestern University	1	2012	17
Minneapolis College of Art and Design	1	2013	17
National-Louis	1	2014	24
New York University	1	2015	20
North Carolina State University	1	2016	8
North Park Theological Seminary	1	2017	13
Northern Colorado University	1	2018	7
Oakland University	1	2019	7
Ohio University	1	2020	1
Penrose	1	2021	3
Pfeiffer University	1		
Queens University of Charlotte	1		
Rowan University	1		
Rush Medical College	1		
Singapore Management University	1		
Springhill College	1		
SUNY Albany	1		
Texas State University	1		
The Boston Conservatory	1		
The Catholic University of America	1		
The Ohio State University	1		
The University of Toledo	1		
UNCSA	1		
Universitat Pompeu Fabra	1		
University of Alaska Anchorage	1		
University of California at Davis	1		
University of Colorado Boulder	1		
University of Colorado, Colorado Springs	1		
University of Denver	1		

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University of Detroit Mercy	1
University of Edinburgh	1
University of Illinois Urbana Champaign	1
University of Illinois Urbana/Champaign	1
University of Indianapolis	1
University of Kansas	1
University of Maryland, College Park	1
University of Minnesota, Carlson School of M	1
University of Nebraska-Kearney	1
University of Phoenix	1
University of Saint Francis	1
University of Scranton	1
University of South Carolina	1
University of South Florida	1
University of Southern California	1
University of Texas at Austin	1
University of Utah	1
University of Virginia	1
University of Washington Seattle	1
Washington University in St. Louis	1
Welch College	1
Western Governors University	1
Wheaton College	1
Widener University	1
WILLIAM PATERSON UNIVERSITY	1

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Which factors helped secure employment

Factor	2017	
	Count	Percent
Hope related leadership experiences	111	41.0%
Non-Hope related leadership experier	52	19.2%
My Hope Degree	148	54.6%
Grade Point Average	100	36.9%
Internship Experience	90	33.2%
Job Search Skills	61	22.5%
Networking Connections	96	35.4%
Communication Skills	136	50.2%
Off-Campus Study	38	14.0%
Research Experience	52	19.2%
Academic Major/Minor	152	56.1%
Work Experience	138	50.9%
Other	34	12.5%

Type of networking relationship influential in obtaining your position

Type of network	2017	
	Count	Percent
Personal Network	75	78.1%
Hope College Alumni	23	24.0%
Other Hope College Connection	19	19.8%
Career Fair on campus recruiting	4	4.2%
Other	28	29.2%

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Experiential Learning

2017

Status	Clinical Rotation		Internship		Student Teaching		Research	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Employed	23	76.7%	113	89.7%	75	80.6%	74	83.1%
Grad School	2	6.7%	3	2.4%	14	15.1%	12	13.5%
Not employed - seeking	0	0.0%	1	0.8%	1	1.1%	1	1.1%
Neither not Seeking	4	13.3%	11	8.7%	14	15.1%	9	10.1%
Volunteer Service	2	6.7%	1	0.8%	1	1.1%	2	2.2%
Percent of All Respondents	30	9.3%	126	39.3%	93	29.0%	89	27.7%

Status	Service Learning/Vol		Off-Campus Dom		Off-Campus Intl		All Respondents	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Employed	116	386.7%	42	33.3%	108	116.1%	256	287.6%
Grad School	18	60.0%	6	4.8%	11	11.8%	29	32.6%
Not employed - seeking	1	3.3%	1	0.8%	1	1.1%	3	3.4%
Neither not Seeking	12	40.0%	3	2.4%	8	8.6%	31	34.8%
Volunteer Service	3	10.0%	1	0.8%	0	0.0%	3	3.4%
Percent of All Respondents	136	42.4%	49	15.3%	118	36.8%	298	92.8%

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Hope equipped me to be aware of Christian ideas and theological perspectives when thinking through decisions and complex issues.			During my time at Hope, I connected one-on-one with a faculty or staff member about my future vocational path.			Hope met my expectations for spiritual growth during my college years.			Hope educated me for a life of service.		
Strongly Disagree	8	2.6%	Strongly Disagree	5	1.6%	Strongly Disagree	8	2.6%	Strongly Disagree	1	0.3%
Disagree	17	5.5%	Disagree	28	9.1%	Disagree	25	8.1%	Disagree	22	7.1%
Neither	65	21.0%	Neither	24	7.8%	Neither	74	23.9%	Neither	75	24.3%
Agree	168	54.4%	Agree	149	48.2%	Agree	131	42.4%	Agree	150	48.5%
Strongly Agree	51	16.5%	Strongly Agree	103	33.3%	Strongly Agree	71	23.0%	Strongly Agree	61	19.7%
Average Response	3.77		Average Response	4.03		Average Response	3.75		Average Response	3.80	
Agree or Strongly Agree	70.9%		Agree or Strongly Agree	81.6%		Agree or Strongly Agree	65.4%		Agree or Strongly Agree	68.3%	

Hope educated me for a life of leadership			Hope educated me for life in a global society			My Hope education was worth the cost			My professors cared about me as a person		
Strongly Disagree	1	0.3%	Strongly Disagree	3	1.0%	Strongly Disagree	10	3.2%	Strongly Disagree	1	0.3%
Disagree	15	4.9%	Disagree	49	15.9%	Disagree	22	7.1%	Disagree	4	1.3%
Neither	58	18.8%	Neither	80	25.9%	Neither	64	20.7%	Neither	14	4.5%
Agree	179	57.9%	Agree	134	43.4%	Agree	157	50.8%	Agree	129	41.7%
Strongly Agree	56	18.1%	Strongly Agree	43	13.9%	Strongly Agree	56	18.1%	Strongly Agree	161	52.1%
Average Response	3.89		Average Response	3.53		Average Response	3.73		Average Response	4.44	
Agree or Strongly Agree	76.1%		Agree or Strongly Agree	57.3%		Agree or Strongly Agree	68.9%		Agree or Strongly Agree	93.9%	

I had a mentor who encouraged me to pursue my goals and dreams			I worked on a project that took a semester or more to complete			I had an internship or job that allowed me to apply what I was learning in the classroom			I was active in extracurricular activities and organizations			How likely are you to refer someone to Hope College for their education?		
Strongly Disagree	9	2.9%	Strongly Disagree	17	5.4%	Strongly Disagree	9	2.9%	Strongly Disagree	4	1.3%	Extremely Unlikely	0	0.0%
Disagree	41	13.1%	Disagree	70	22.4%	Disagree	36	11.5%	Disagree	14	4.5%	Unlikely	10	3.2%
Neither	62	19.8%	Neither	46	14.7%	Neither	28	8.9%	Neither	17	5.4%	Neither	36	11.6%
Agree	100	32.0%	Agree	121	38.7%	Agree	137	43.8%	Agree	135	43.1%	Likely	127	40.8%
Strongly Agree	97	31.0%	Strongly Agree	55	17.6%	Strongly Agree	99	31.6%	Strongly Agree	139	44.4%	Extremely Likely	134	43.1%
Average Response	3.76		Average Response	3.41		Average Response	3.91		Average Response	4.27		Average Response	4.25	
Agree or Strongly Agree	63.0%		Agree or Strongly Agree	56.3%		Agree or Strongly Agree	75.4%		Agree or Strongly Agree	87.5%		Agree or Strongly Agree	83.9%	

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How would you rate your loyalty to Hope College on a scale of 1 to 10?

	2016		2017	
Rating	Count	Percent	Count	Percent
1	2	0.8%	2	0.6%
2	5	2.1%	6	1.9%
3	10	4.1%	10	3.1%
4	10	4.1%	5	1.6%
5	17	7.0%	18	5.6%
6	31	12.8%	35	10.9%
7	41	16.9%	66	20.6%
8	56	23.1%	72	22.4%
9	32	13.2%	51	15.9%
10	38	15.7%	56	17.4%
Number of respondents	242		321	
Average rating =		7.26		7.54

	2016		2017	
Marital Status	Count	Percent	Count	Percent
Married - Yes	191	78.9%	251	78.2%
Married - No	48	19.8%	68	21.2%
Married - No Response	3	1.2%	2	0.6%
Married to Hope Grad (% of Married)	62	32.5%	89	35.5%

Since graduating have you connected with or used a service of the

	Yes	No	Don't Know	No Response
Alumni Office	38	265	16	2
Career Development Center	34	280	0	7

Student Loans

	Had Loans?			
	Yes	No	No Response	Total
Paid Off - Yes	95	0	0	95
Paid Off - No	102	0	0	102
Paid Off - NR	0	123	1	124
Total	197	123	1	321
% respondents with student loans	61.6%			
% borrowers with loans paid off	48.2%			

How likely are you to refer someone to Hope College for their education?

Likelihood	Count	Percent
Extremely unlikely	0	0.0%
Unlikely	10	3.3%
Neither unlikely nor likely	36	11.7%
Likely	127	41.4%
Extremely likely	134	43.6%

Hope College 2017 Ten-Year Graduate Survey

How satisfied are you with your quality of life in the following areas?

Purpose (Liking what you do and being motivated)			Social (Having supportive relationships and love)			Physical (Having good health)		
Very Unsatisfied	1	0.3%	Very Unsatisfied	2	0.6%	Very Unsatisfied	0	0.0%
Unsatisfied	6	1.9%	Unsatisfied	5	1.6%	Unsatisfied	11	3.6%
Neither	16	5.2%	Neither	13	4.2%	Neither	30	9.7%
Satisfied	147	47.6%	Satisfied	122	39.6%	Satisfied	172	55.7%
Very Satisfied	139	45.0%	Very Satisfied	166	53.9%	Very Satisfied	96	31.1%
Average Response	4.35		Average Response	4.44		Average Response	4.14	
Agree or Strongly Agree		92.6%	Agree or Strongly Agree		93.5%	Agree or Strongly Agree		86.7%

Community (Engagement and pride)			Financial (Effectively managing to)		
Very Unsatisfied	1	0.3%	Very Unsatisfied	7	2.3%
Unsatisfied	13	4.2%	Unsatisfied	30	9.7%
Neither	44	14.2%	Neither	49	15.9%
Satisfied	144	46.6%	Satisfied	139	45.0%
Very Satisfied	107	34.6%	Very Satisfied	84	27.2%
Average Response	4.11		Average Response	3.85	
Agree or Strongly Agree		81.2%	Agree or Strongly Agree		72.2%