What Is Video EAP Counseling?

Video EAP counseling uses web-based technology as an alternative to traditional in-office counseling. When barriers such as transportation issues, trouble finding child care and other scheduling conflicts arise, Video EAP counseling is a convenient and accessible solution to getting the help that you need, where you need it.

What do I need?

A high speed internet connection and one of the following: tablet, smartphone, or computer/laptop with camera, speakers and a microphone.

Frequently Asked Questions (FAQ’s)

Q: Is Video EAP counseling compliant with the Health Insurance Portability and Accountability Act (HIPAA)?
A: Yes. Our software was built to meet and exceed all HIPAA requirements. EAC also maintains additional protocols to ensure communications are conducted in a secure and confidential manner.

Q. Can I address any concern?
A: Yes. Video EAP counseling is suitable for most issues.

“|This is a great feature that brings EAC closer to our employees.”|
- HR Manager

“This option will benefit employees who rely on public or other transportation to access your services.”
- HR Manager

For more FAQ’s, please visit www.eacworklife.com