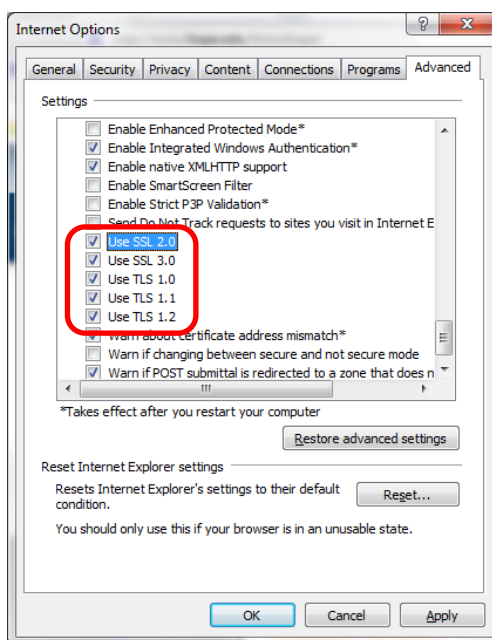
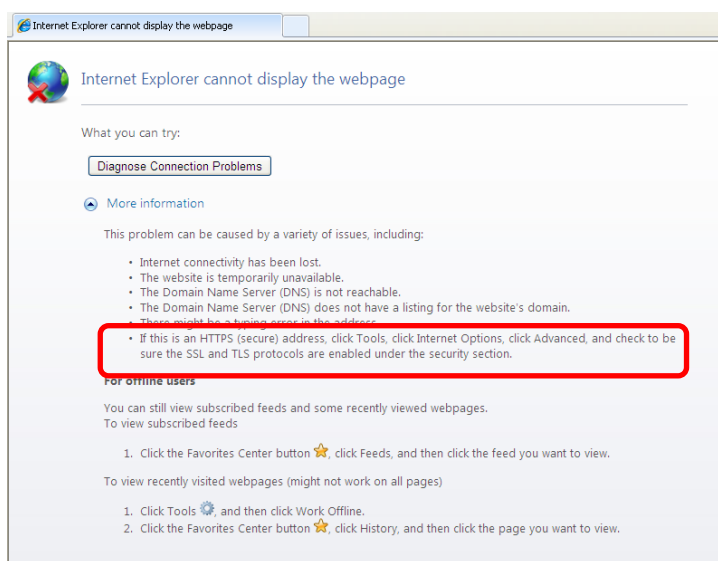


## Does the Registration Worksheet not open for you? Are you using Internet Explorer?

Using Internet Explorer to open the Registration Worksheet will require you to change some of your internet setting because the worksheet is an HTTPS (secure) address website.

### How to Adjust Your Settings

1. Click “Tools”
2. Click “Internet Options”
3. Click “Advanced”
  - a. Check to be sure the SSL and TLS protocols are enabled under the security section.
  - b. Click “Apply”
  - c. Click “OK”



## Having trouble logging into the Registration Worksheet?

To log into the Registration Worksheet, you will need to use your KnowHope Plus ID and PIN. Make sure you have these handy before you start the worksheet. You can find your KnowHope Plus ID in the email you were sent by Admissions. Your PIN is what you created when you first logged into KnowHope Plus. If you have never logged into KnowHope Plus, your PIN is the default PIN you were sent in your email.