



The Office of Residential Life strives to create residential communities where students can flourish to meet their human potential; recognize, embrace, and celebrate the uniqueness of all people; foster holistic personal development; and actively engage and support Hope's mission of academic excellence grounded in the historic Christian faith.

*We anchor our mission in the values of:*

**BELONGING**  
**LOVE**  
**DIGNITY**  
**RESPECT**  
**GROWTH**

*In enacting this mission and values, we want to instill the following principles in the Residential Life and Education staff, residents, and our communities.*

**Make Hope A Home** (Belonging) – We try to make our communities places where all can belong. We want each resident to feel valued and understood as their full self. While this is on all of us, this will be easier for some more than others.

**See Something, Say Something** (Love) – Because we care about people and our communities, when we see something that isn't right (worrisome behavior, inappropriate comment, policy violation, etc.), we say something. You are encouraged to look out for your community's best interest; when something feels off, say/do something about it.

**Everyone Has Their Stuff** (Dignity) – We all have experiences and beliefs that shape us and make us who we are. This is our "stuff." Our stuff informs our perceptions, understandings, actions and responses. Remember this: suspend judgment, seek to understand, and honor everyone's "stuff."

**Know Your Role** (Respect) – Be aware that you play different roles. In each situation, interaction, or conversation, ask yourself what is (or isn't) your role. Should you be a listener, advisor, shoulder to cry on, mediator, initiator, or something else? Or is your role to know the limits of your education, skill, and ability and involve someone more qualified?

**Try/Do** (Growth) – Living in community requires action. There will be times you are uncomfortable and don't know what to do. We need to have the courage to step into the unknown (seek help if needed) and try something. Even if you don't like the way it went, you can learn from it.