Note: This document applies to systems using an Ethernet connection (not a modem). It assumes that you have correctly installed a network adapter (Ethernet card).

Part 1
Setting Up Ethernet........................................................................................................Page 2

Part 2
Configuring Settings......................................................................................................Page 2

Part 3
Using ConnectHope.......................................................................................................Page 2

IMPORTANT: These directions are for users of Windows 2000 only. If you are running Windows 95/98/Me/XP or Macintosh OS, please obtain the correct set of directions from CIT.

We realize these directions may be difficult to understand in places, but it is important that you follow them very closely. If you have problems installing Ethernet, please check the ConnectHope web page at www.hope.edu/cit or call CIT at x7670 for instructions.
Part 1: Setting up Ethernet

1. Open the Network Control Panel.
   How to do this:
   • Point to the Start Menu, select Settings, and then click on Network and Dial-Up Connections.
   • In the window that appears, right-click on the Local Area Connection icon and select properties.
   • You will see a window similar to the one pictured below. The specific items in your configuration may vary from those in the picture.

2. Uncheck all items except TCP/IP and Client for Microsoft Networks. Do not uninstall them, only uncheck the boxes. When finished, you should have a setup similar to the one pictured at bottom right.

3. Configure TCP/IP for DHCP with IP, Gateway, and DNS provided by the server.
   How to do this:
   • Click once on the TCP/IP Protocol, then click Properties.
   • In the window that appears, make sure Obtain an IP address automatically and Obtain DNS Server address automatically are selected.
   • Press OK to return to the Network Control Panel.

4. Finish Network setup; don’t reboot yet.
   • Click OK to close the Network Control Panel.
   • A dialog box may appear asking you to restart your computer. Select No, as this is not necessary at this time.

Part 2: Configuring Internet Settings

1. Start Internet Explorer.
2. Click on the Tools menu and select Internet Options.
3. In the text box labeled “Address”, type http://www.hope.edu/knowhope and click OK.

Part 3: Using ConnectHope

1. Start Internet Explorer. KnowHope will open. You’re now ready to use ConnectHope!