Note: This document applies to systems using a dial-up connection. It assumes that you have correctly installed a modem.

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IMPORTANT: These directions are for users of Windows 2000 and Windows Me only. If you are running Windows 95/98/XP or Macintosh OS, please obtain the correct set of directions from CIT.

We realize these directions may be difficult to understand in places, but it is important that you follow them very closely. If you have problems installing ConnectHope, please check the ConnectHope web page at www.hope.edu/cit or call CIT at x7670 for instructions.

Note: You will need your ConnectHope Modem username and password to complete this process. If you do not know your username and password, please contact CIT before proceeding.
Part 1: Setting up Dial-Up Networking

1. Start the Internet Connection Wizard.
   How to do this:
   • Click on the Start button, go to Programs, then Accessories, then Communications, and click on Internet Connection Wizard.

2. Manually create a New Connection, using Dial-Up Access to connect to 395-7400 (7400 from on-campus).
   How to do this:
   • In the Internet Connection Wizard window, select I want to set up my connection manually… and click Next.
   • Select I connect through a phone line and modem and click Next.
   • Leave the area code blank. The phone number is 395-7400 from off-campus, or 7400 from on-campus. Enter the correct number and press Next.
   • Enter your modem username and password. If you do not know what your account name or password are, come to CIT between 8 a.m. and 5 p.m. with photo ID. Press Next after entering the appropriate information.
   • In the new window, type ConnectHope and press Next.
   • Choose NOT to set up an Internet Mail Account at this time and press Next.
   • The Internet Connection Wizard window will appear. Uncheck the box that says “To connect to the Internet immediately…” and press Finish.
Part 2: Configuring Internet Settings

1. Open Internet Explorer.
2. Click on the Tools menu and select Internet Options.
3. In the text box labeled “Address” type http://www.hope.edu/knowhope and click OK.

Part 3: Using ConnectHope

1. To use the Internet, double-click on the ConnectHope icon on the desktop.
2. The first time you connect, a box will appear with your modem username and your password. Mark the Connect Automatically box and click Connect. This will begin the dialing. The lower pane in the window will track the stages of the connection.
   - The first time you connect, you may see a dialog box entitled “Welcome to ConnectHope”. If you do, mark the check box at the bottom of the window labeled Do not show this message again. Then close the window.
3. You should see an icon of two flashing computers in your system tray, next to the clock in the lower-right hand corner of your screen. This indicates that you are connected to the Internet, and that your phone line is in use.
4. Start Internet Explorer. KnowHope will open. You’re now ready to use ConnectHope!
5. When you are through using ConnectHope, disconnect your modem by right-clicking the two-computer icon (lower-right, next to the clock), then clicking Disconnect. This will make your phone line available again.

*If you do not know your Modem username or password, come to CIT between 8-5, M-F. Bring photo ID with you. (ConnectHope Modem was formerly known as ConnectHope PPP. Your Modem password is the same as your PPP password was.)