Note: This document applies to systems using an Ethernet connection (not a modem). It assumes that you have correctly installed a network adapter (Ethernet card).

Part 1
Setting Up Ethernet........................................................................................................Page 2

Part 2
Configuring Settings........................................................................................................Page 3

Part 3
Using ConnectHope........................................................................................................Page 3

IMPORTANT: These directions are for users of Windows 95/98 only. If you are running Windows 2000/Me/XP, or Macintosh OS, please obtain the correct set of directions from CIT.

We realize these directions may be difficult to understand in places, but it is important that you follow them very closely. If you have problems installing Ethernet, please check the ConnectHope web page at www.hope.edu/cit or call CIT at x7670 for instructions.

Note: ConnectHope requires Internet Explorer 5.0 or above, available free of charge from Microsoft. If you need to upgrade your Internet Explorer, visit www.microsoft.com/downloads or bring your system to a ConnectHope Troubleshooting Fair.
Part 1: Setting up Ethernet

1. Open the Network Control Panel.
   How to do this:
   • Point to the Start Menu, select Settings, and then click on Control Panel.
   • In the window that appears, double-click on the Network icon.
   • You will see a window similar to the one pictured at right. The specific items in your configuration may vary from those in the picture.

2. Remove all the items in the configuration except the network adapter.
   How to do this:
   • An item is a network adapter if it has the symbol pictured at right next to it. It will likely have a name like Novell or 3Com.
   • For each item that is not your network adapter, click once on it to highlight it, then click Remove. (Note: Some items may include “DO NOT DELETE” as part of their name. These items should be left alone.)

3. Add the TCP/IP Protocol.
   How to do this:
   • Once all the extra items are removed, click Add…
   • In the Select Network Component Type box, click once on Protocol, then click Add…
   • Select Microsoft as the manufacturer (in the left-hand column) and TCP/IP as the network protocol. Click OK.
Part 1: Setting up Ethernet (continued)

4. Add the Client for Microsoft Networks.
   How to do this:
   - Once all the extra items are removed, click Add…
   - In the Select Network Component Type box, click once on Client, then click Add…
   - Select Microsoft as the manufacturer (in the left-hand column) and Client for Microsoft Networks as the network client. Click OK.
   - Under “Primary Network Logon:”, select Windows Logon.

5. Configure TCP/IP for DHCP with IP, Gateway, and DNS provided by the server.
   How to do this:
   - Click once on the TCP/IP Protocol, then click Properties.
   - In the window that appears, make sure Obtain an IP address automatically is selected.
   - Click on the Gateway tab at the top of the window. In this window, check that no Gateways are installed (they will be listed in the bottom box). For each one that is installed, highlight it and press Remove.
   - When no Gateways are installed, click the DNS Configuration tab and ensure Disable DNS is selected.
   - Click on the Wins Configuration tab at the top and make sure that the last option Use DHCP For Wins Resolution is selected.
   - Press OK to return to the Network Control Panel.

6. Finish Network setup; don’t reboot yet.
   How to do this:
   - Click OK to close the Network Control Panel. Also close the Network Control Panel.
   - Your computer will install the needed files. On some machines, the computer will ask for a Windows 95 or 98 CD-ROM. Place the appropriate disc in the CD-ROM drive and press OK.
   - If prompted “Your network is not complete,” select Yes to continue.
   - A dialog box may appear asking you to restart your computer. Select No, as this is not necessary at this time.

Part 2: Configuring Internet Settings

1. Open Internet Explorer.
2. Click on the Tools menu and select Internet Options.
3. In the text box labeled “Address”, type http://www.hope.edu/knowhope and click OK.

Part 3: Using ConnectHope

1. Start Internet Explorer. KnowHope will open. You’re now ready to use ConnectHope!