Note: This document applies to systems using a dial-up connection. It assumes that you have correctly installed a modem.

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IMPORTANT: These directions are for users of Windows XP only. If you are running Windows 95/98/2000/ME or Macintosh OS, please obtain the correct set of directions from CIT.

We realize these directions may be difficult to understand in places, but it is important that you follow them very closely. If you have problems installing ConnectHope, please check the ConnectHope web page at www.hope.edu/cit or call CIT at x7670 for instructions.

Note: You will need your ConnectHope Modem username and password to complete this process. If you do not know your username and password, please contact CIT before proceeding.
Part 1: Setting up Dial-Up Networking

1. Start the New Connection Wizard.
   - Point to the Start Menu, select All Programs, then Accessories, then Communications, and then click on New Connection Wizard.

2. If this is your first dial-up connection, configure the settings. Otherwise skip to step 3 below.
   - Enter 616 for the area code, and then click Next.
   - Highlight My Connection by clicking it once, then click Edit.
   - Change the “Location Name” to ConnectHope, then click OK.

3. Create the new connection.
   - In the New Connection Wizard box, click Next.
   - Select Connect to the Internet, then click Next.
   - Select Set up my connection manually, then click Next.
   - Select Connect using dial-up modem, then click Next.
   - In the “ISP Name” field, enter ConnectHope, then click Next.
   - In the “Phone number” field, enter either 7400 (on campus) or 395-7400 (off campus).
   - Enter your Modem user name and password, as they appear on your ConnectHope Modem Account Authorization sheet (obtained from CIT).
   - Uncheck the Turn on Internet Connection Firewall for this connection checkbox, then click Next.
   - Check the Add a shortcut to this connection to my desktop checkbox, then click Finish.
Part 2: Configuring Internet Settings

1. Open Internet Explorer.
2. Click on the Tools menu and select Internet Options.
3. In the text box labeled “Address” type http://www.hope.edu/knowhope and click OK.

Part 3: Using ConnectHope

1. To use the Internet, double-click on the ConnectHope icon on the desktop.
2. The first time you connect, a box will appear with your modem username and your password. Mark the Connect Automatically box and click Connect. This will begin the dialing. The lower pane in the window will track the stages of the connection.
   • The first time you connect, you may see a dialog box entitled “Welcome to ConnectHope”. If you do, mark the check box at the bottom of the window labeled Do not show this message again. Then close the window.
3. You should see an icon of two flashing computers in your system tray, next to the clock in the lower-right hand corner of your screen. This indicates that you are connected to the Internet, and that your phone line is in use.
4. Start Internet Explorer. KnowHope will open. You’re now ready to use ConnectHope!
5. When you are through using ConnectHope, disconnect your modem by right-clicking the two-computer icon (lower-right, next to the clock), then clicking Disconnect. This will make your phone line available again.

*If you do not know your Modem username or password, come to CIT between 8-5, M-F. Bring photo ID with you.
(ConnectHope Modem was formerly known as ConnectHope PPP. Your Modem password is the same as your PPP password was.)